



MarS a.s., Okružní II. čp. 239, 569 43 Jevíčko

CZECH REPUBLIC

**CUSTOMER
SERVICE
BULLETIN**

CUSTOMER SERVICE BULLETIN No. 4/10/2005

Performance of inspections and checks of main canopies of the M 291 parachute systems

- 1. APPLIES TO:** canopies of main parachutes of the M 291 parachute systems.
- 2. REASON:** Users informed us that the connection profile in the centre of the main canopy became damaged during its use. The damage did not influence the proper functioning of the product. Such cases were reported three times.
- 3. MEASURES:** Manufacturer:
 1. to analyse occurred damage and propose a modification of the canopy's central connection profile preventing the damage specified in item 2.
 2. to distribute the Customer Service Bulletin to users, aeroclubs and AeČR.
 3. to perform command/management of change, include agreed and approved changes into production documentation.
 4. to manufacture new products according to the approved change.

Owners and users mentioned in item 1:

 1. before parachutes are packed for use, perform their inspection and check according to Instructions for Packing and Use of the M 291 main canopy no. P – 003 – 96 with special attention paid to the central connection profile and the nearest left and right supporting profiles of the central connection profile (filling opening and seams).
 2. if damage is found, send such a canopy to the manufacturer for a repair.
- 4. TERM OF PERFORMANCE:** on receiving the Customer Service Bulletin.
- 5. COVERING OF COSTS:** Costs connected with repairs of damage as mentioned in item 2 are covered by the manufacturer.

6. MATERIAL NEEDED:

Material needed for repairs will be ensured and delivered by the manufacturer.

7. SEQUENCE OF MEASURES: see item 3

8. APPENDIX: -

9. DATE OF ISSUE: October 25, 2005 in Jevíčko

Ing. Jaroslav Sedlák – Head of Technical Department
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Stamp, signature:



A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke at the end.